

Policy & Resources Committee

Title:	Community Engagement
Date:	7 November 2023
Contact Officer:	Cassie Pinnells, Community Services Manager

Purpose of the Report

1. To provide community engagement statistics gathered at Thame Town Council:

Information – Compliments & Complaints: 1 April 2023 – 30 Sept. 2023**Thame Town Council**

Verbal Compliments	No.	Verbal Complaints	No.
Public Art Trail	2	Public Art Trail	4
Flying of the Pride Flag	3	Flying of the Pride Flag	2
Town Centre Floral Baskets	1	Not enough Coronation Decorations/bunting in Town Centre.	4
Maintenance Team	2	Grass cutting of SRRG to frequently	1
Market Fun Day support from TTC	1	Grass cutting not to usual standard – (staff shortages)	1
Good Customer Service – Info Centre	1	New Bench at North Street	9
Thame Fair – Security person helpful	1	Taste of Thame – no disabled parking	1
		Thame Fair – Traffic issues/loss of business/noise/security/signage /incongruous with a market town.	10
		To many A boards outside Morrisons	1
Total	11		33

South Oxfordshire District Council

Verbal Compliments	No.	Verbal Complaints	No.
Market House Toilets	1	Market House Toilets	3

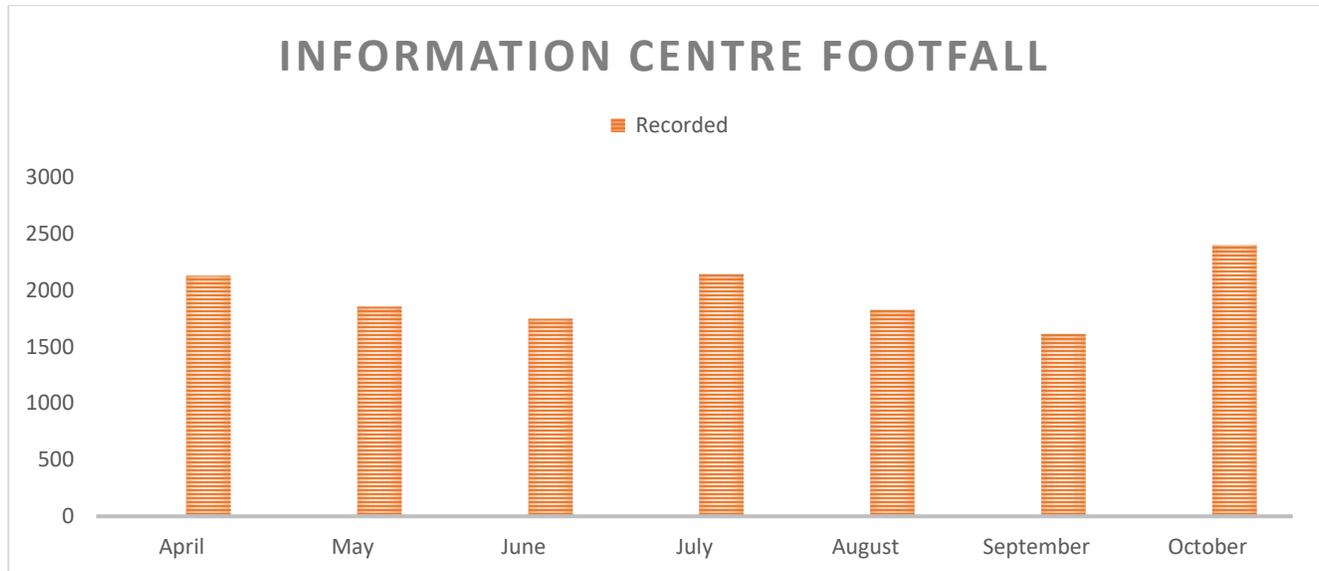
Oxfordshire District Council

Verbal Compliments	No.	Verbal Complaints	No.
		Uneven pavements – trips & falls	21
		Potholes	5
Total	0		26

Media - Statistics

- Weekly e-newsletter subscribers: 1298 up from 1276 subscribers in September 2022.
- Monthly Business e-newsletter subscribers: 334 up from 308 subscribers in September 2022.
- Thame Town Council Facebook subscribers: 2100 up from 1646 on September 22
- Thame Town Council Instagram subscribers: 408 followers and 58 following.

Information Centre Footfall



Legal Powers:

- General Power of Competence, Localism Act 2011.

Recommendation:

- i) To note this report.*