

Compliments and Complaints: 1 October 2022 - 31 March 2023

	Verbal Compliments	No.	Verbal Complaints	No.
Thame Town Council	Re-opening of Town Hall disabled toilet	2	Christmas shop window competition - Brothers	1
	Maintenance support for TYP event in half term - SRRG	1	Market set up at 1.45 for 2 weeks - Smiths	2
	IC help with signposting a complaint to SODC	1		
	Maintenance team unlocked bike with broken padlock	1		
	Newsletter	1		
	Remembrance Service	1		
	Christmas Tree	1		
	Seniors tea party	1		
	Christmas Lights	1		
	Town Guide	4		
	14		3	
South Oxfordshire District Council			Uneven pavements/wet leaves on pavements - trip hazard	5
			Thame Barbers signage	10
	0		15	
Oxfordshire County Council			Parking on Rycote Lane (ASM and Thame Cars)	2
			Potholes	9
	0		11	
OTHER	Tractor Run	1	October Fair set up too early affected businesses/parking	3
			Tractor Run	1
		1	4	
	Compliments via Social Media	No.	Complaints via Social Media	No.
TTC Twitter (@ThameTC)				
Thame Town Council Facebook (only comments on TTC posts are monitored)	Thame Scout Group will once again be offering a Christmas card delivery service	3	Thame Scout Group - Christmas card delivery service	1
	Rubicon - Thame drone post.	2	Thame Town Council's submission to Oxfordshire County Council for Thame and Moreton to be considered for the 20mph initiative	2
	Thame Players audiences were in for a real treat last weekend with the showing of 'Our Town, Our Story'	1	'Warm Spaces' in Thame	1
	Remembrance Sunday	3	The Southern Road car park (behind the Co-op) now has 12 EV charging points	8
	Christmas booklet	1	Flood plains at Cuttlebrook are under water	1
	Tree planting	1	2nd post please beware the flood plains at Cuttlebrook	1
	Queen Elizabeth tree planting	1	20mph initiative	2
	Consultation on Thame Community Youth Centre proposals	1	The Oxfordshire County Council Cabinet Members Decision meeting	2
	Christmas lights	1	The Southern Road car park (behind the Co-op) now has 12 EV charging points	2
	121 bus	4	'Let's Celebrate Towns' Rising Star	1
	Thame Cinema 4 All	1	20mph initiative	1
	Thame Outer Circuit	1	Walking routes	1
	Passing of Don Butler	1	Peculiar Pot	1
	Communications and Events introduction to role	5	List of Candidates	2
	Over 70s cricket	1		
	Rising Star town award	5		
	Library events	2		
	Peculiar Pot	7		
	Update on war memorial	1		
	New youth worker for Thame Youth Projects	1		
Foodbank	1			
	44		26	
Christmas in Thame Facebook	Grotto & Gift Fair a great initiative	1		
		1	0	
Thame Town Awards Facebook				
		0	0	
Thame Town Council Instagram				
		0	0	