

**Compliments and Complaints: 1 April 2022 - 30 September 2022**

	<b>Compliments</b>	<b>No.</b>	<b>Complaints</b>	<b>No.</b>
<b>Thame Town Council Information Centre</b>	Maintenance team - wonderful job/always smiling	3	Taste of Thame - only 2 food stalls?	1
	New basketball net in Churchill Crescent play area	2	Lack of bunting/decorations in town centre for Jubilee	6
	Taste of Thame	4	Market set up at 2.00am	1
	Jubilee weekend events	2	Fair - disrespectful/should be at showground/pollution	9
	Churchyard	2		
	Hanging baskets	1		
	Sports facilities - such an impressive choice	1		
	Info Centre staff helpful	3		
	Pride flag flown	1		
	Proclamation event	1		
	Thank you for sorting out leak in Southern Road	1		
	Lost wallet/purse/chain reunited with grateful owners	3		
	Residents of Roman Way thanks for planning advice	1		
	Fair	1		
Proclamation event	1			
		<b>27</b>		<b>17</b>
<b>South Oxfordshire District Council</b>			Road sweeper - starting at 6.00am	2
		<b>0</b>		<b>2</b>
<b>Oxfordshire County Council</b>	Parking attendant/parking		Parking attendant/parking	56
			Uneven pavements in town centre	7
		<b>0</b>		<b>63</b>
<b>OTHER</b>			Swish/Gigaclear	29
			Incident on Moreton Lane track - speeding	1
				<b>30</b>
	<b>Compliments via Social Media</b>	<b>No.</b>	<b>Complaints via Social Media</b>	<b>No.</b>
<b>TTC Twitter (@ThameTC)</b>	Taste of Thame event	2	Removal of 280 bus loop service	1
	Beacon Lighting event	1	10mph would be better than 20mph	1
	Support for Sports in the Street event	1	Developers manipulate planning policy to their advantage (Local Plan)	1
	Glad TTC supported 20mph	1	Noise disturbance from BOC	1
	Free parking in town centre key to shop's success	1	Dogs off leads / not well trained in parks	3
			Swish Fibre damaging communal grass areas	1
			Delays to council tax rebate payment	1
			Removal of 'no site traffic' signs on Nelson St	1
		Paths / pavements in parlous state - poor disabled access	1	
		Flooding concerns on Site F / Oxford Rd application	2	
		Thame should remove cars from town centre	5	
		TTC should continue to water plants during hosepipe ban	2	
		Thame Meadows - unfinished (no allotments, poor park)	1	
		Waiting for allotment for 14 years	1	
		<b>6</b>		<b>22</b>
<b>Thame Town Council Facebook (only comments on TTC posts are monitored)</b>	Grateful for post regarding keeping dogs on leads	1	E-newsletter excludes people not online	1
	TTC Ukraine webpage a fantastic resource	1	20mph a waste of time (not needed, won't be enforced, roads in poor state)	4
	Freedom Parade event	2	Excessive speeding on bypass	1
	EV chargers at Barns Centre convenient and easy to use	1	Local Produce Market too expensive	1
	Mayor fundraising for Thame Youth Projects	1	121 bus needs publicity beyond Facebook	1
	Taste of Thame event	7	District Councils (generally)	1
	Beacon Lighting event	5	Co-op car park EV chargers not being used	1
	Appointment of Clir Gilbert	3	Dogs off lead (lack of info on where they can be walked, uncontrollable dogs)	5
	SODC Litter Mapping project	1	Poor state of pavements (and repair)	1
	TTFM event	1	40 bus should go via Princes Risborough	1
	SODC emptying bins on time during heatwave	1	No response to email re feeding Red Kites	1
	EV chargers at Co-op car park	1	Oxford Road planning application (Bloor / Site F) - flood risk, 'brown envelopes', no new schools	13
	Ban on BBQs on TTC land	1	Tythrop Way road closure clash with Sheep Fair	2
	Summer of Skate event / street art wall	4	More information needed on when public art will be installed	1
	New Environmental Project Officer role at TTC	2	Lack of PCSOs = litter problems	4
	Proclamation event	2	EV chargers at Co-op car park not being used	2
			TTC should continue to water plants during hosepipe ban	2
			Thames Water water leaks during hosepipe ban / pollution	3
			Post re Oxford Rd planning application (Bloor / Site F) missing link to applic	1
			Overflowing bins make it harder to dispose of litter	1
			Climate Action Oxfordshire seems waste of public money	1
			TTC always say it's someone else's problem	1
			OCC parking proposals	6
		No mail drop regarding Bloor digging works	1	
		More needs to be done for residents parking in the town centre	1	
		<b>34</b>		
<b>Christmas in Thame Facebook</b>				
		<b>0</b>		<b>0</b>
<b>Thame Town Awards Facebook</b>				
		<b>0</b>		<b>0</b>
<b>Thame Town Council Instagram</b>	Taste of Thame	1		
	Summer of Skate event	2		
		<b>3</b>		<b>0</b>