

Compliments and Complaints: 1 October 2020 - 31 March 2021

| | Verbal Compliments | No. | Complaints Received | No. |
|---|--|--|---|--|
| Thame Town Council | TTC - Churchyard (Maintenace team) | 1 | TTC - Market open duing lockdown Sales of clothes on market during lockdown Gatherings/no social distancing at the market Broken glass and dog mess in Elms Park play area over weekends | 2 1 2 1 |
| | | 1 | | 6 |
| South Oxfordshire District Council | | | SODC - State of public toilets in Market House | 3 |
| | | 0 | | 3 |
| Oxfordshire County Council | | | OCC - Streetlights not working Pothole | 2 1 |
| | | 0 | | 3 |
| OTHER | OTHERS Free meals delivered by CRFC | 3 | OTHERS - Speeding on Wenman Road Police not monitoring town centre parking Tractor Run encouraged gatherings | 2 2 1 |
| | | 3 | | 5 |
| | Compliments via Social Media | No. | Complaints via Social Media | No. |
| TTC Twitter (@ThameTC) | 3G pitch project at TFC Upgrades to CCTV cameras New bollard in UHS car park 3G Artificial Pitch | 2 1 1 5 | More public toilets needed Still no Haddenham - Thame cycleway after 15 years Damage to nutcracker Market open during lockdown Covid wardens needed in Thame Salt bin needed on Churchill Crescent Christmas tree/garden waste not collected as advertised Poor condition of A329 Diversion route for Thame Park Road road closure Flytipping / litter at A418 layby Area needed for graffiti purposes TTC should've supported Tesco (re: DAF legal challenge outcome) Too many care homes (re DAF/Pearce's Yard) Thame Outer Circuit not accessible for disabled people | 1 3 2 1 1 1 1 1 1 1 1 1 2 1 |
| | | 9 | | 18 |
| Thame Town Council Facebook | Opening of Black Goo Café Thame Art Crawl Opening of XT Brewery Shop TTC projects and functions keep town alive (re: Budget press release) Thank you for being a drop off point for Love in a Bag RAF Benson flypast for Remembrance Community Larder Thame Advent Calendar Christmas Lights / Lights 'Switch-On' / community spirit Nutcracker Churchyard tidy up community spirit Community Christmas in a Box Chinnor Rugby Club free meals initiative LWS mass covid testing Greening project with GLP | 3 1 1 1 1 2 2 1 11 2 1 1 1 2 1 | Difficulty getting appointments for flu vaccinations Damage to nutcracker Thame Park Road road closure (no cyclist provision) Graffiti/street art well needed (re: graffiti at Skate Park) High Street should be pedestrianised Food Festival not the same as when it was in town DAF legal challenge decision (density of dwellings / should've supported Tesco) | 1 20 1 2 3 1 4 |
| | | 31 | | 32 |
| Christmas in Thame Facebook | Thame Advent Calendar booklet Thame Advent Calendar activities | 2 4 | Did not receive advent calendar | 2 |
| | | 6 | | 2 |
| Thame Town Awards Facebook | n/a | | n/a | |