

Compliments and Complaints April 2020 - September 2020

	Verbal Compliments	No.	Complaints Received	No.
Thame Town Council	Mayor's lockdown address	3	No disabled parking in Upper High Street on market day	2
	Corona virus leaflet	6		
	Newsletter	5		
	Churchyard	3		
	Memorial gardens (VE day)	11		
	New market layout	5		
	TTC staff and councillors (from market traders for additional help)	1		
	Tony (maintenance team for entertaining nursery kids while grass cutting!)	1		
	Hedge cutting	1		
		36		2
South Oxfordshire District Council			Fly tipping	4
		0		4
Oxfordshire County Council			Potholes	9
		0		9
OTHER				
		0		
	Compliments	No.	Complaints	No.
TTC Twitter (@ThameTC)	VE 75 planting at Memorial Gardens	2	TTC / OCC should allow wildflower areas / not cut grass as often	3
	Talking Team initiative	1	People not following Covid rules	2
	Thank you to Mtn team for work during Covid-19	1	Travellers at LWS Upper School / Cricket Field	1
	TTC town centre social distancing floor stickers	1	Taxi parking in town centre	1
	Youth Centre project	1	Overflowing bin on A418	1
	TTC council responsibilities infographic	1	Not pedestrianising high street	2
			Promoting private covid-19 tests in newsletter	1
		HGVs on Park St	1	
		TTC objection to Health Hub planning application	1	
		7		13
Thame Town Council Facebook	Proactive / useful covid advice / information	3	People not following Covid rules	3
	Thame independent businesses stepping up	1	Bonfire smell	1
	Thank you to bin men	3	Government covid guidance	3
	VE Day celebrations & planting	15	Parking on double yellows on Tuesdays	1
	Mayor's message	6	Elms Park playground	1
	LWS 3D printing PPE	5	Stinging nettles at Old Long Crendon Rd path	1
	VE 75 Bench	10	Action by TTC on cricket ground / public footpath	1
	Reinstalled cricket ground kissing gate	1		
	TTC town centre social distancing floor stickers	1		
	Memorial garden summer planting	8		
	Repaint of Old Long Crendon Rd gate (OCC)	3		
	Armed Forces flag raising	1		
	CoOp Home Delivery Service	1		
	Cellist at Thame Market	1		
	Decision to cancel September & October Fairs	4		
VJ Day live stream	1			

Christmas in Thame Facebook				
Thame Town Awards Facebook	n/a		n/a	

Social Media Channels				

