

Compliments and Complaints April 2019 - September 2019

	Verbal Compliments	No.	Complaints Received	No.
Thame Town Council	Thame Town Council team	2	New gateway signs - twinned towns not given enough importance	1
	Planting/hanging baskets	2	Poor surfaces around play area equipment at Southern Road	1
	Town Guide	5	Summer Street Market - unfair competition to struggling local businesses	1
	Footsteps at Moreton War Memorial	1	Strimming in Horton Avenue	1
	Refurbished bus shelters	1	Fair	12
	Town entrances	1	Market Community Day (reduced parking)	2
	Tree work QEC	1		
	Flag flown at half mast for Policeman killed	4		
			17	
South Oxfordshire District Council	Julie (street cleaner)	1	Market House toilets	33
			Fly Tipping	1
		1		34
Oxfordshire County Council			Invasive weed on Chinnor Road/Wenman Road roundabout	1
			Pedestrian crossing required in Wellington Street	1
			Overhanging trees/hedges	16
			Uneven/dangerous pavements	6
				24
OTHER			Dog fouling and signage along the Phoenix Trail	1
			Taxis	31
			Parking	37
			Towersey Festival noise levels	2
			Beggars	17
				88
	Compliments	No.	Complaints	No.
TTC Twitter (@ThameTC)	Town Hall is a lovely place to visit	1	Cannot see/read twinned towns on new gateway signs	1
	New gateway signs are pretty	1	No climate emergency - 'disappointed', 'shocked by level of debate'	3
	Music Festival - 'truly awesome event', 'amazing day'	2	Newsletter article re Climate Emergency - 'disgraceful misrepresentation'	1
	Thame is a great place to live	1	Overgrown bush on Wentworth Road	1
	Thank you from Thame Players for helping them reach 75 years	1	Parking on Wellington St during September Fair	1
	Thanks for supporting Thame Urban Race (from TVOC)	1	Fair / Cattle Market date clash caused business to shut as no parking	1
	Great clean-up job after the Fair	1		
		8		8
Christmas in Thame Facebook				
Thame Town Awards Facebook				

