

Compliments and Complaints April 2018 - September 2018

	Type of Complaint	Complaints Stage (1 2 3)	Verbal Complaints	No.	Compliments Received	No.
TTC			Trees in Elms Park need cutting back	1	Advance info received re car park closure	1
			A Boards obstructing footpaths	3	Hedge cutting by Maintenance team	1
			World Village Market	1	Annual Town Meeting	1
			Annual Town Meeting	3	SRRG lighting	1
			Lea Park grass cut	1	Cleanliness of disabled toilet in Town Hall	1
			Prayer Week container	5	Assistance received by Thame Players (Becky)	1
			Music Festival noise	1	Assistance to move bench at allotments	1
			Fair	10	Civic Service	2
					Moreton War Memorial clean	1
					TTC Newsletter	1
					Removal of illegal signage	1
					Prayer Week thanks for assisting (Cassie)	1
					Parliament Road hedge cut	1
					Memorial Gardens planting	78
				Churchyard looks best ever!	1	
				25		93
SODC			Market House toilets	7	New Street Cleaner (Julie)	1
				7		1
OCC			Potholes	85	Park Street resurface	1
			Blocked drains	2		
				87		1
OTHER	Assault by market trader	1	Parking in Town Centre	36		
		1		36		
			Complaints	No.	Compliments	No.
TTC Twitter			Rubbish in Moreton	1	Mayor's Dinner	1
			Potholes - Seven Acres	1	Market support from TTC for Love Your Local Market (LYLM)	2
			Temp traffic lights not working / causing delays & issues	3	Thanks for making September Fair happen	1
			Cycle lane needed Thame - Haddenham	2	Thanks for supporting UCARE bulb planting	1
			England flag not flying during World Cup	1	Thanks for promoting Family Fun Day event & selling tickets	1
			Website redirection issues	1	Congratulations to Ann for becoming Mayor	4
			Park Street repairs diversion badly planned	1	Town Hall building is gorgeous	1
			Vans parking on Croft Road / Chinnor Road	1	Thanks for support with MP Cricket Ground	1
			No food / drink allowed for Outdoor Cinema	1	Thanks for creating '56 things to do in Thame' on website	1
			Grass not cut on Lea Park	1	Thanks for market exhibition info (LYLM event)	1
			Weeds growing through pavement & roadside on Lea Park	1	Thanks for flying St George's Flag during World Cup	1
			Music too loud at September Fair	1	Thanks for Thame Players Theatre fingerpost signage	1
					Launch of GLP	1
					Thanks for supporting Sports in the Street	1
					Congratulations for reaching Blachere Christmas Lights final	1
				Thanks for flying Red Ensign flag	1	
				Thame is a buzzing place	1	
				Looking forward to Thame Art Crawl	1	
				15		22