

Developing care closer to home

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Aim of today's presentation

- Share results and learning from the pilot to date
- Communicate our intention to extend the pilot for a further six months
- Outline next steps and developing the model in the future

A reminder of our plans

- 600,000 contacts cared for outside of hospital annually
- Working with partners to make health and care services safe, sustainable and able to meet the future needs of our local population
- Investing over £1m to expand our community services
- Delivering what patients and clinicians have asked for

Helping the people of Buckinghamshire to stay well

Through prevention and early-intervention we want to:

- help patients to take greater control over their care and treatment
- ensure we meet patients' long-term needs to help them to stay independent
- make it easier to access the right services



Developing across the whole of Buckinghamshire

- Locality teams
- Rapid response intermediate care
- Community care coordinators

Community hubs

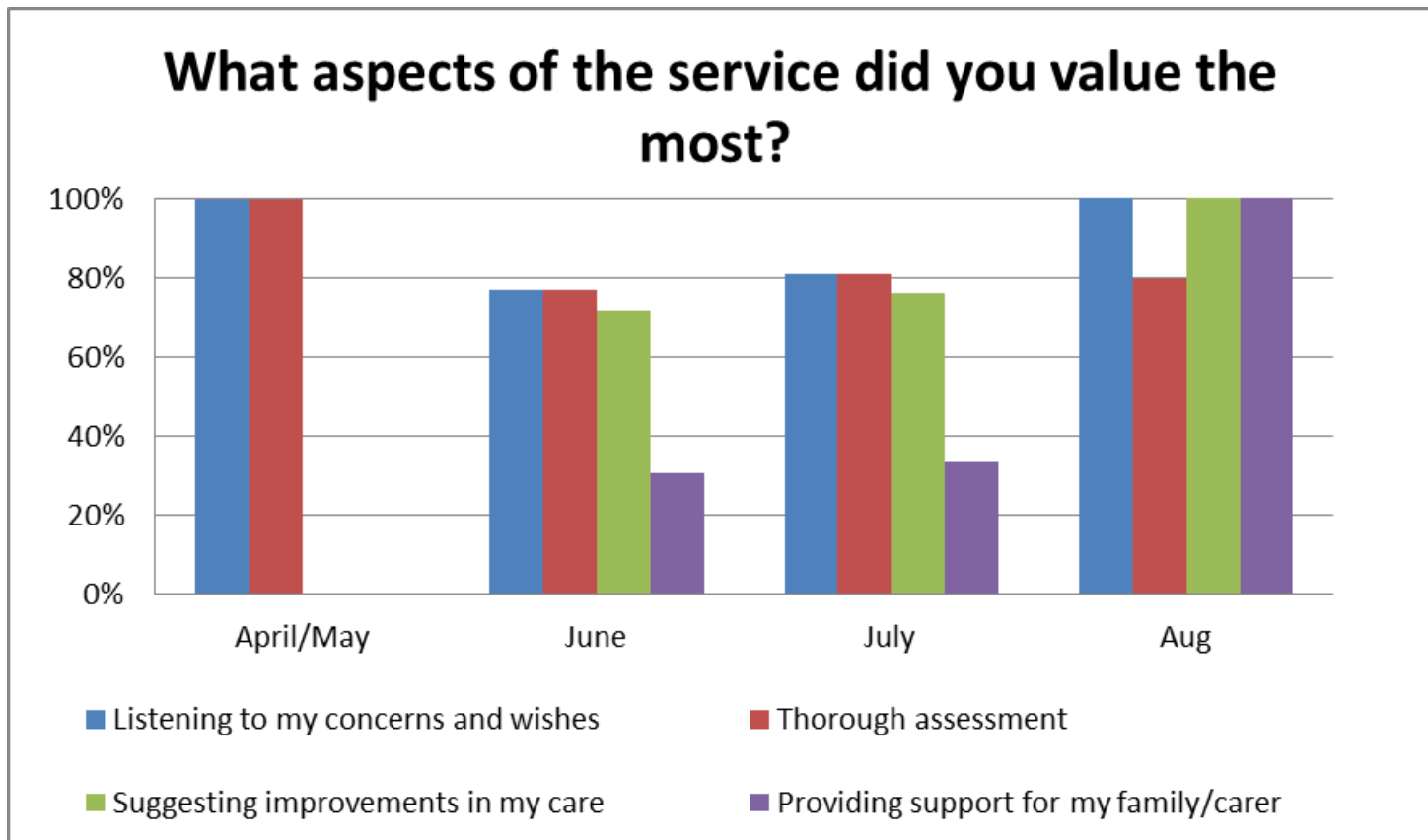


- 6 month pilot at Marlow and Thame hospitals
- providing a new community assessment and treatment service (frailty assessment service)
- more outpatient clinics
- more diagnostic testing
- working with the voluntary sector

How are patients benefitting?

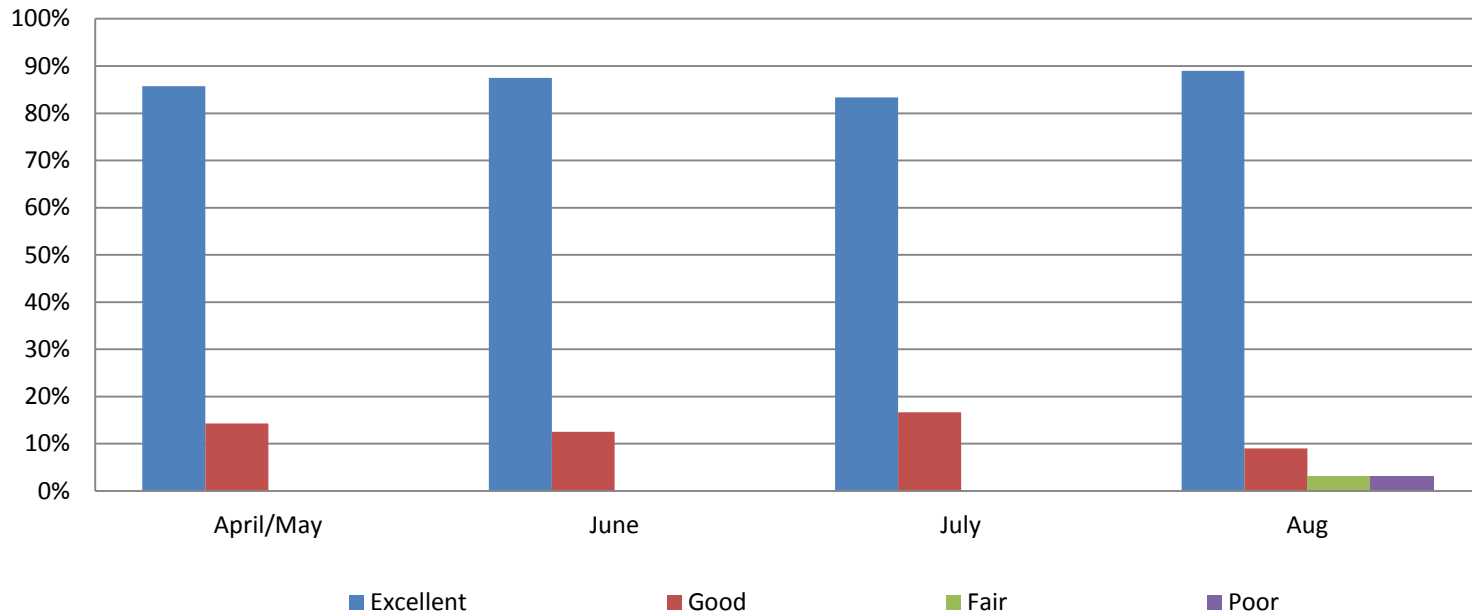
- In total c. 700 outpatient appointments
- 275 people referred, assessed and treated by the community assessment and treatment service at Marlow and Thame
- 310 more patients seen in the multidisciplinary assessment service at Wycombe
- Over 1,000 patient referrals managed through the community care coordinator
- 2645 more care contacts a month by our rapid response and intermediate care team
- Working with 4 voluntary groups

What have patients said about the service?



What have patients said about the service?

Overall, how did you rate the treatment you received?



Key learning

- Increasing levels of activity and increase in referrals to the frailty assessments service overall
- Need to continue to raise awareness of the hubs amongst GPs to increase referrals
- More time required to mobilise and evaluate outpatient clinics and voluntary service involvement
- Potential to provide more complex treatment locally such as chemotherapy
- Continue to recruit staff to support the continued expansion of the services
- Stakeholder engagement group has been an important independent voice
- Stakeholder engagement group and clinicians have recommended we need to assess performance during winter months
- Pilot more services in other localities

Proposed next steps

- Extend the pilot for a further six months
- Continue to roll out the model for out of hospital care and community hubs:
 - open up access to Amersham, Chalfont and Buckingham to voluntary sector colleagues
 - expand the offer at Thame and Marlow (e.g. ultrasound)
 - explore potential outpatient clinics at our Amersham, Chalfont and Buckingham sites
- Undertake a second wave of patient, public, staff and GP engagement
- Final report in March 2018

Thank you

Any questions?