

**Policy & Resources Committee**

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<b>Date:</b>	<b>11 April 2017</b>
<b>Title:</b>	<b>Reports - External Organisations</b>

**Thame Barns Centre** (Cllr Dodds)

Nothing to report as at 6/4/17.

**Citizens Advice** (Cllr Austin)

Report from Jon Bright re Thame Citizens' Advice- April 2017

1. We are applying for funding for new phone system to increase our capacity to advise clients over the phone.
2. We are operating an extended hours service and seeing an extra 20 people a month. We would like to be able to open until 7pm on Tuesday evenings but would need additional funding to cover the extra supervision costs.
3. The demand for Citizens Advice is rising. The **Thame CA** office advised 2,341 unique clients in 16/17, about 10% more than the previous year.
4. We need to recruit more volunteers to be able to respond to this extra demand.
5. An audit of our advice service by the national CA charity scored us Green with 87%.

**Health Hub** (Cllr Champken-Woods)

There is nothing new to report on the Health Hub at the moment. We are still going through the initial planning stage at the moment with discussions ongoing with the 2 CCG's, Buckinghamshire Healthcare NHS Trust and Oxford University NHS Trust. Discussions have been held with several landowners and with interested parties such as Thame East Residents Association but no site has yet been decided upon.

**NALC** (Cllr Dyer)

The Town Clerk regularly circulates all NALC updates to all Councillors so there is nothing new to report, except that OALC (Oxfordshire Association of Larger Councils) will meet on 12 April and the meeting will be hosted at Thame Town Hall.

**Thame Business Forum** (Cllr Dyer)

Nothing to report. The last meeting of the Business Forum was on 7 February, the same date as Policy & Resources Committee meeting, and a verbal update was given at that meeting. The Business Forum meets next on 25 April.

**Thame & District Housing Association** (Cllr Butler)

Nothing to report as at 6/4/17.

**21<sup>st</sup> Century Thame** (Cllrs Emery & Fickling)

Nothing to report as at 6/4/17.

**Welfare Trust** (Cllr Champken-Woods)

Nothing to report as at 6/4/17.